



## Important Notice: **Your responsibility for maintenance of buried customer lines**

Columbia Gas of Ohio delivers natural gas safely and reliably through a series of underground pipelines to your home or business. As a customer, you own the house line piping, which is the piping that runs from the appliances or equipment in your residence or business out to the natural gas meter. Columbia Gas maintains the piping from the meter to the gas mainline.

In rural areas, where service is not available directly from Columbia Gas distribution facilities, customers are served through a third-party transmission pipeline system. In some cases, the meter is located away from the home or business, closer to the transmission pipeline. Customers are responsible for the buried piping that runs from their home or business to the natural gas meter. Columbia Gas does not maintain the buried house line piping. It is the customer's responsibility to hire a licensed professional to periodically inspect (leakage and corrosion), repair and/or replace any and all natural gas piping that you own, including buried piping.

If buried natural gas piping is not maintained, it may be subject to corrosion and leakage over time. For your safety, Columbia Gas inspects its pipelines for leakage on a regular basis. We also inspect for corrosion if the pipeline is made of metal. At a minimum, our inspection covers all natural gas piping that lies between the natural gas meter and the company supply line.

What do those colors mean?	
The color of the paint stake or other marker indicates what's below:	
○	Proposed Excavation
○	Temporary Survey Markings
●	Electric
●	Gas/Oil
●	Communications/Cable TV
●	Water
●	Reclaimed Water
●	Sewers & Drain Lines

Columbia Gas does not inspect house lines, unless we detect a problem in any portion of the house line while in the process of inspecting our own piping. Columbia Gas does not repair

or replace customer-owned piping. A plumber or heating contractor can assist you in locating, inspecting and repairing your house line piping. When hiring a contractor to repair or replace your house line piping, you should request proof that they are qualified to perform such work.

When excavating near buried natural gas lines, the piping should be located in advance, and the excavation must be done by hand. Before digging, always contact 811 to have all underground utilities properly marked, including your natural gas lines.

